

# WELCOME TO THE SOUTH COUNTY HOSPITAL PATIENT PORTAL

To access your health record, please use the instructions below to enroll and begin viewing your health information online.



You may be receiving this invitation because you have recently been scheduled for surgery, visited the hospital, or an Express Care location. All patients will need to enroll, following the instructions below, to access your medical records. Additional information will be emailed in the next day or two.

If you are a **NEW USER** and are setting up access to your own health record or to someone else's health record, follow these directions:

1. The patient portal prefers Google Chrome. Portal performance issues may occur with outdated browsers if you use Firefox, Microsoft Edge or Safari. Internet Explorer is not supported by South County Hospital Portal.
  2. Visit the Hospital Patient Portal website at [MySCHPortal.com](https://MySCHPortal.com) or scan the QR code to the right.
  3. Click on the "Sign up!" button.
  4. Create a user name and password.
    - Username must be between 4 and 32 characters. **You may use letters, numbers, and the underscore character only.** Email address can't be used.
    - Password must be at least 8 characters. The password must contain at least 1 uppercase and 1 lowercase letter, 1 number and 1 special character (e.g. @). **Password is case sensitive.**
  5. Pick your security questions and answers.
  6. Enter first name, last name, and date of birth.
  7. Use the 6-digit code provided in the email that was sent to you to gain access to the patient health record for you or the patient you are authorized to view. You do not need this code after you create your user account.
  8. Review and agree to the consent form.
  9. Confirm registration information.
  10. Click "Register!" or click "Back" to correct information.
- Click "Continue" to access your health record.



## HOSPITAL PATIENT PORTAL ALLOWS YOU TO:

- ✓ View medical records
- ✓ View visit history and documentation
- ✓ Pay bills online for accounts starting with "V"
- ✓ Complete pre-surgery questionnaire

## SOUTH COUNTY HOSPITAL PATIENT PORTAL INCLUDES ACCESS TO:

- ▽ Outpatient Surgery
- ▽ Inpatient Stay
- ▽ Diagnostic Imaging
- ▽ Express Care Visits
- ▽ Oncology/Hematology
- ▽ Infusion Therapy
- ▽ Pre-Surgery Testing Forms
- ▽ Emergency Department Visits
- ▽ Hospital-Based Laboratory Services

### PLEASE NOTE: THERE ARE TWO PATIENT PORTALS

To access your medical records for a primary care or specialist visit, or to pay bills with accounts starting with "SM", please login to the South County Medical Group Patient Portal at [SouthCountyHealth.org/patientportal](https://SouthCountyHealth.org/patientportal)



If you have **ALREADY SIGNED UP FOR SOUTH COUNTY HOSPITAL PATIENT PORTAL** and want to access your health records, please login through the SCH NOW app.

Our SCH NOW app makes it easy for patients to access high-quality healthcare from their smartphones or another personal device. Download at [SOUTHCOUNTYHEALTH.ORG/APP](https://SOUTHCOUNTYHEALTH.ORG/APP)

▽ Get Care **NOW** ▽ Test Results ▽ Locations ▽ Find a Provider ▽ Bill Pay ▽ Careers