

WELCOME TO SOUTH COUNTY MEDICAL GROUP PATIENT PORTAL

To access your health record, please use the instructions below to enroll and begin viewing your health information online.

SOUTH COUNTY HEALTH

You may be receiving this invitation because you have recently been scheduled for an appointment or have recently been seen by a provider at one of our South County Medical Group practices. All patients will need to enroll, following the instructions below, to access your medical records.

If you are a **NEW USER** and are setting up access to your own health record or to someone else's health record, follow these directions:

1. The patient portal prefers Google Chrome. Portal performance issues may occur with outdated browsers if you use Firefox, Microsoft Edge or Safari. Internet Explorer is not supported by South County Medical Group Portal.
 2. An invitation will go to your email provided at registration in your medical record. This email will provide a link to create your username, password, and security question by clicking on **"Click here to sign in"**.
 - a. Temporary username and password will be filled in for you, all you need to do is click **"Sign in"**.
 - b. This will bring you to a page where you will need to create:
 - Login ID that must:
 - Contain no fewer than 4 characters, with no limit on max characters
 - Contain no special characters
 - Password must:
 - Contain no fewer than 10 characters, with no limit on max characters
 - Contain a minimum of 1 upper, lower, and special character
 - You will need to create a security question using options available and provide an answer.
 - c. Once completed hit **"Continue"**.
 - d. Read and accept user agreement.
 - e. This will bring you to Home Page of your patient portal or medical records.
3. Second way to sign up for portal is by visiting the Medical Group Portal website at SouthCountyHealth.org/patientportal or scan the QR code to the right.
 - a. Click on the "Start here!" button.
 - You will need to enter the following information under **"Create an Account"**:
 - Last Name (required)
 - First Name (required)
 - Date of Birth (required) including MM/DD/YYYY
 - Email Address is required and must match what we have in your medical chart. This will need to be entered twice



If you have **ALREADY SIGNED UP FOR THE SOUTH COUNTY MEDICAL GROUP PATIENT PORTAL** and want to access your health record, please login through the SCH NOW app.

Our SCH NOW app makes it easy for patients to access high-quality healthcare from their smartphones or another personal device. Download at SOUTHCOUNTYHEALTH.ORG/APP

MEDICAL GROUP PATIENT PORTAL ALLOWS YOU TO:

- ✓ View medical records
- ✓ View visit history and documentation
- ✓ Exchange secure messages with providers
- ✓ Schedule office appointments or virtual visits
- ✓ Pay bills online for accounts starting with "SM"
- ✓ Complete pre-visit questionnaires

SOUTH COUNTY MEDICAL GROUP PATIENT PORTAL INCLUDES ACCESS TO:

- ▽ Center for Women's Health
- ▽ Infectious Disease
- ▽ General Surgery
- ▽ Nephrology
- ▽ Primary Care
- ▽ Pulmonology
- ▽ Urology

PLEASE NOTE: THERE ARE TWO PATIENT PORTALS

If you need to access your medical records for a hospital or Express Care visit, or to pay bills online with accounts starting with "V", please login to the South County Hospital Patient Portal at MySCHPortal.com.

▽ Get Care **NOW** ▽ Test Results ▽ Locations ▽ Find a Provider ▽ Bill Pay ▽ Careers